JoinThisClub.com   Telephony-Private Label API

Web Interface   Application Programming Interface

http://www.jointhisclub.com/SystemCAP/attachments/409_TACO_Bell_Demo.mp3

APIs are pieces of code created by programmers for their applications that allow other applications to interact with their application.

. *http://www.jointhisclub.com/SystemCAP/attachments/408_Music_Demo.mp3*

1. We have developed an innovative **API** to *private label* *virtual cloud based telecommunication* systems with a secure website admin portal hosted on our own servers in Canada.
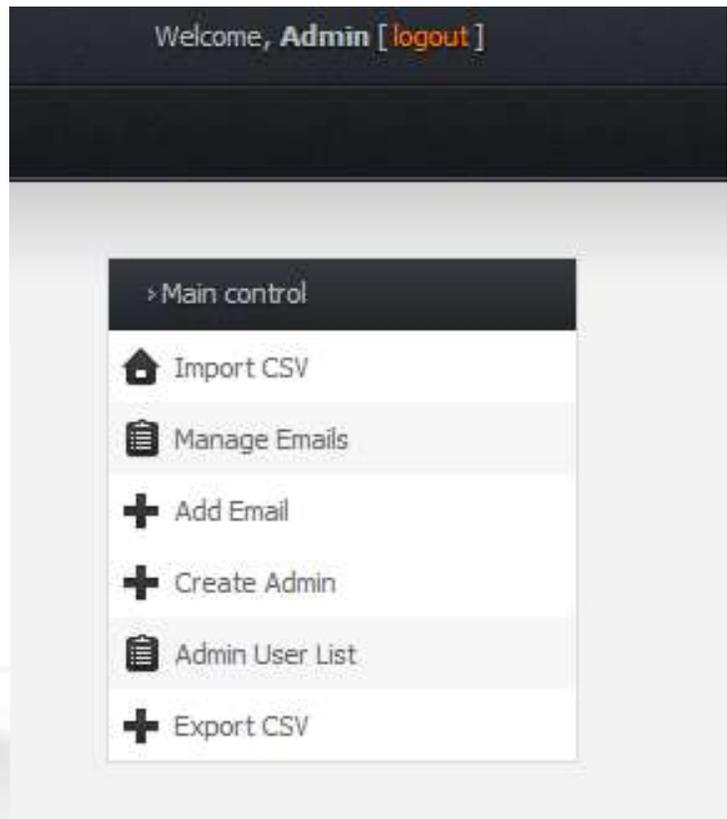
https://jointhisclub.com/telecom/admin/
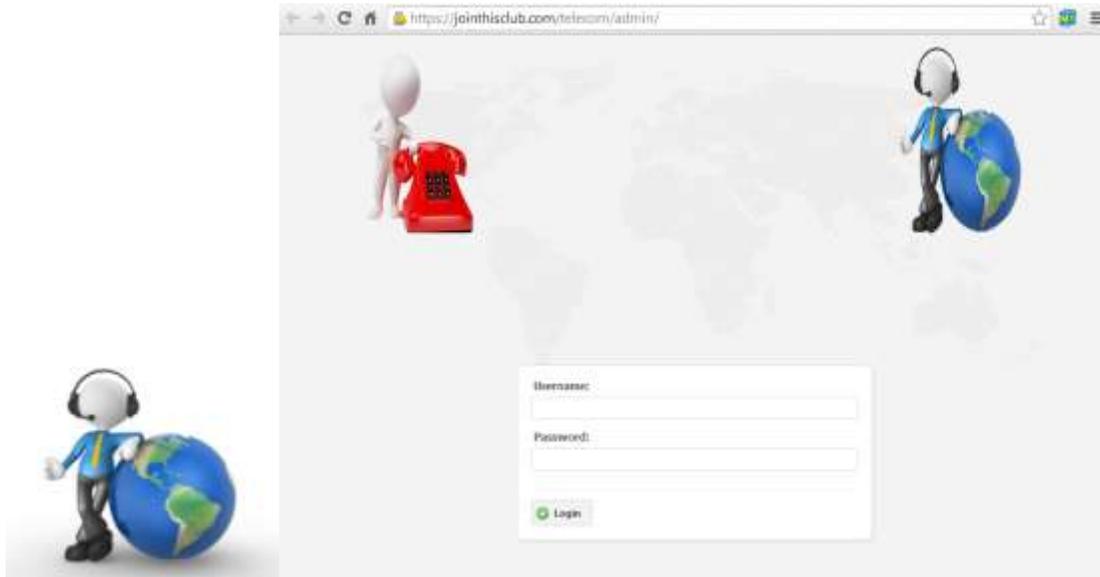
2. The portal is **password** secured and has either **Admin** authorization or lower level **User** (Customer Service & Order Desk) authority levels. Call center employees could be based *anywhere worldwide for labor order entry and provisioning cost savings.*

Username:

Douglas@JoinThisClub.com

Password:

••••••••••

Login

3. The **Admin Main Control** panel has all functions including…

a) **Import CSV**- to upload new customer records in a mass import from a simple CSV

b) **Manage Emails**- to manage email destinations for the customer's voice mail delivery

c) **Add Email** – to add a new customer individually one at a time as opposed to in mass

d) **Create Admin** – to create additional Admin or Users records (management only)

e) **Admin User List** – lists all **Admin** and **Users** granted low or high level permissions

f) **Export CSV** – ala carte service for premium fee customers to *export monthly* or annually or on ad hoc request their entire voice mail to email recordings to an user friendly **excel spreadsheet** csv with telephone # in one excel column of who called and *url* links to each of the **voice audios**

4. The **Admin User List** displays all **Admin**s and all Users with access to the system with capability to Delete or Edit their information. There is only one Master Admin acct which can not be deleted only edited for security purposes.


The customer's record based on his telephone **Number** is entered along with the **Email** address the customer wishes to receive his voice mail at along with two _**optional**_ other email addresses of the customer's preference. Each of the _**3 recipient email addresses**_ receive the email addressed to their email address personally and the other 2 recipient email addresses are _**essentially**_ BCC s (Blind **CC**s). All 3 receive the audio file. A business customer could monitor their employee's voice mail to see if correct procedures are undertaken by his employees. The employee would not know if the employer has a copy of the employee's voice mail audio message or not, thus ensuring employee compliance.

5. Our **Admin** level employee **User** only has the authority to edit a customer records one at a time and authority to delete customer records only a ***few at a time***. No mass delete function is allowed to any employee **User** levels for security purposes.
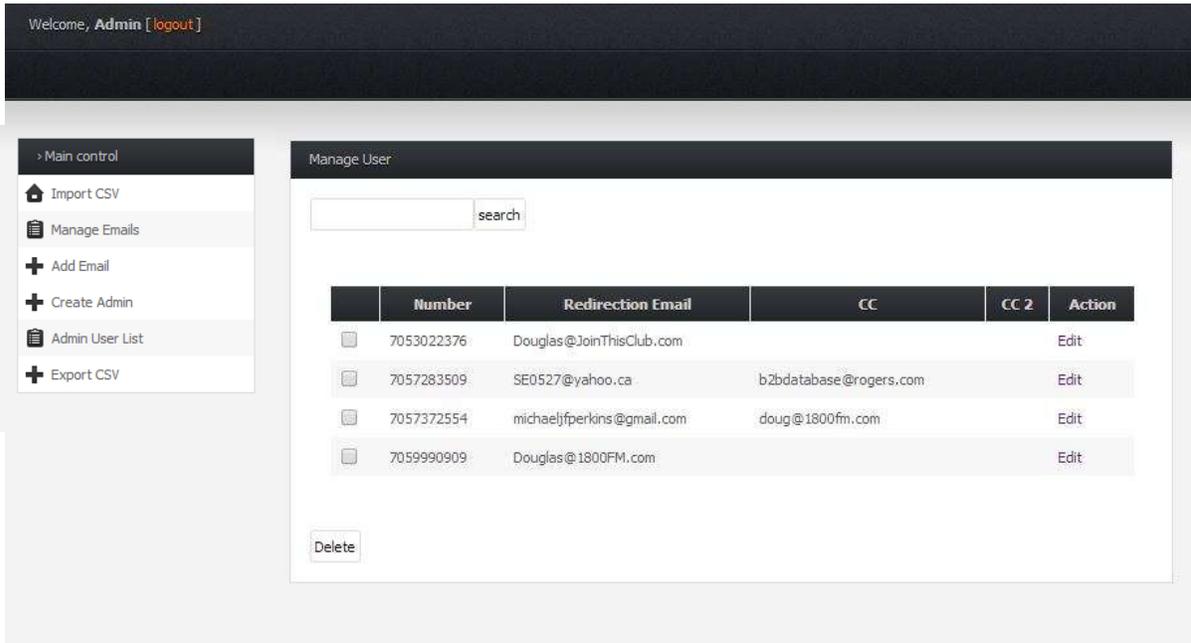

6. The customer's record can be modified by our customer service and updated in the system immediately if the customer requires a change in his **Email** address or changes to his **cc** email addresses as well
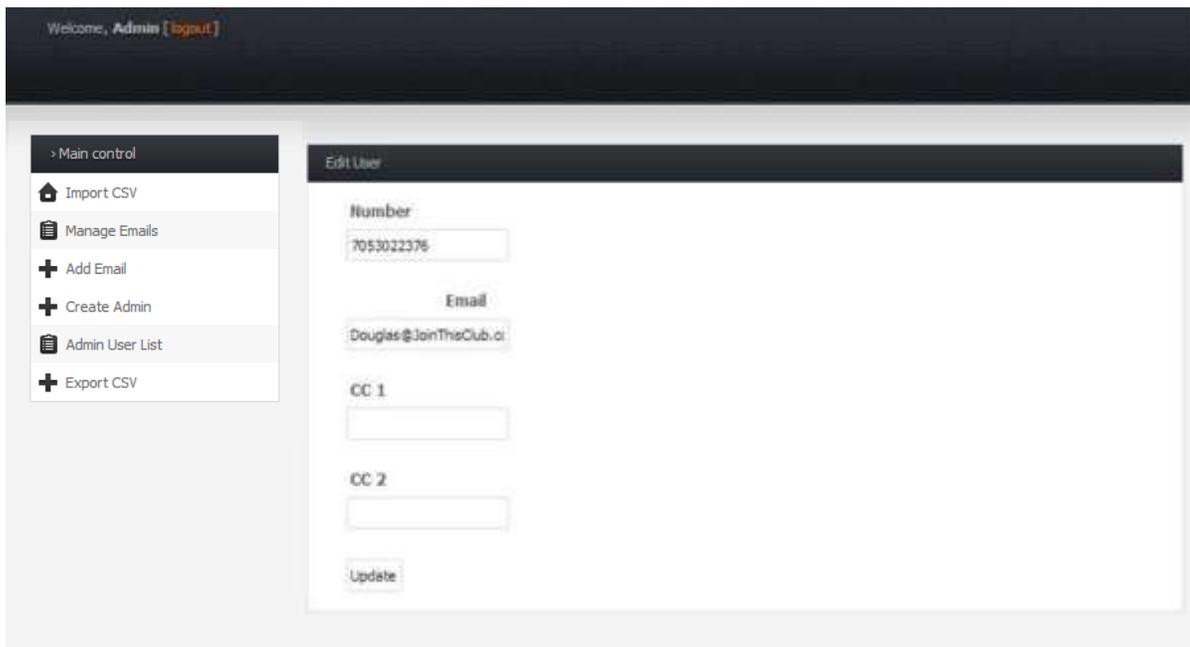
7. Our **User** employees can also **Import CSV** files and upload new customer records in mass into the system.
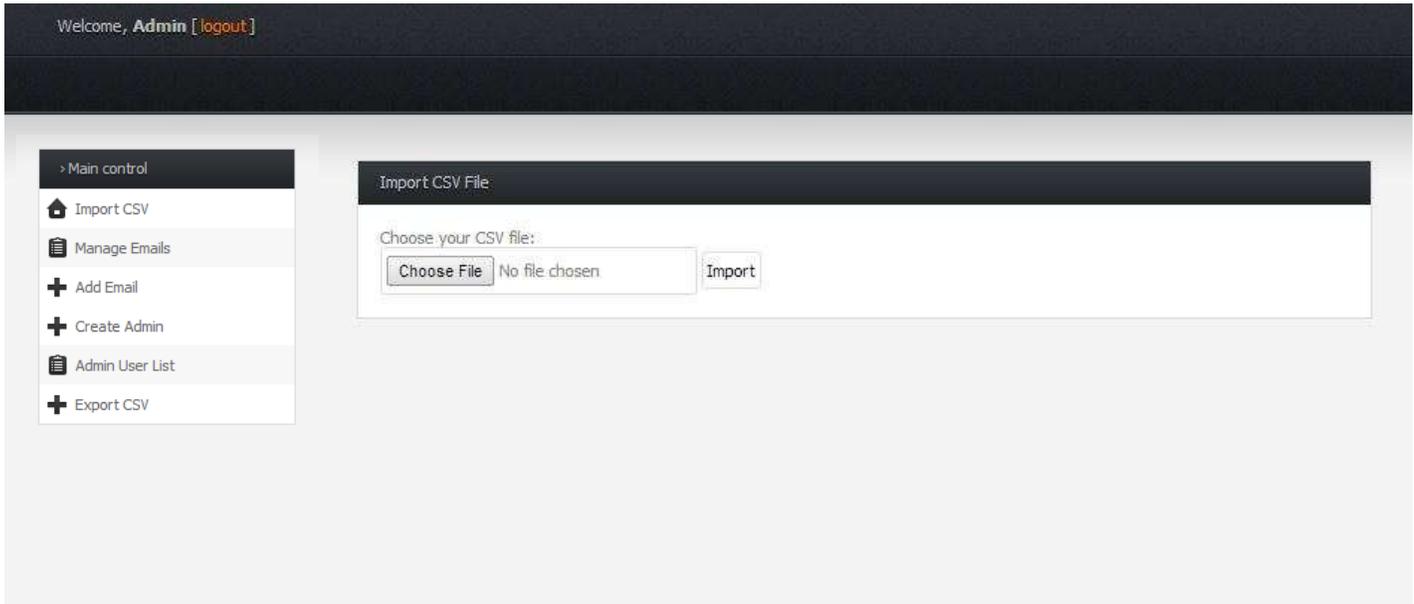
8. An employee **User** has <u>lower level access</u> and **no Admin** authorities. The **User** employee has access only to
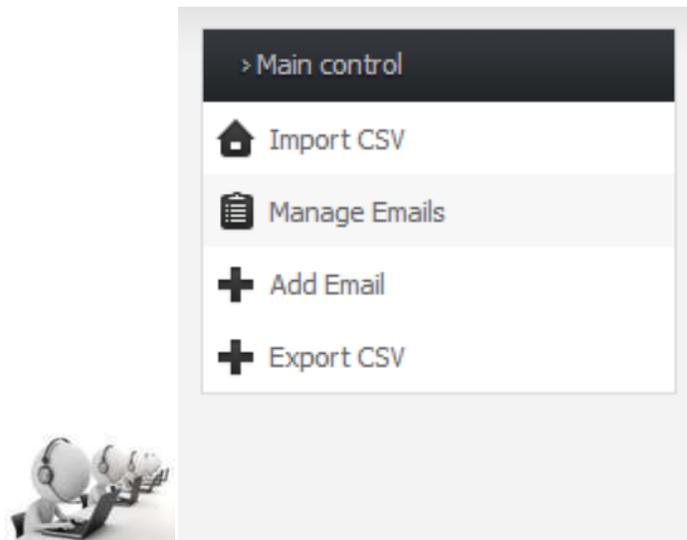
a) **Import CSV** - records to enter new customer records in mass
b) **Manage Emails**- to edit or enter new customer records one at a time
c) **Add Email** – to add a new customer record one at a time

d) **Export CSV**- to extract records for one customer at a time ad hoc- for ==*premium $ fee*== customers only as the audio files are stored long term on our secure server

9. An employee **User** can **Search** for a customer record by telephone number and is only permitted to **Delete** or **Edit** one record at a time. No mass **Delete** function is permitted an employee **User** for security reasons.

10. Our customers receive a private label email with their audio files for their optional *voice mail to email service.*

From: 7059990909@jointhisclub.com   Sent: Tue 08/04/2014 5:20 PM
To: questions@jointhisclub.com
Cc:
Subject: You Have A New Message

Message   5176_17057251642-0408-172008-125.mp3 (44 KB)

Call center

You Have A New Message in the attachment.

Thank you for using our telephony services.

Tell friends, family and business associates they can **SAVE** on their telephone services with us too!

www.JoinThisClub.com

www.PhoneVote.ca

1-800-893-7787